

## **SAFETY NOTICE ABOUT WHITE-RODGERS THERMOSTATS (Model #IF88)**

**Please immediately remove the batteries from the White-Rodgers thermostat (Model #IF88). Do not replace with new batteries.**

Avista is asking our 42 North Idaho customers who participated in our energy load management pilot program from 2007 to 2009 who received a thermostat from us and those customers who won a thermostat in a gift basket give away at an Avista outreach event to please remove the batteries from the thermostat. Do not replace with new batteries.



The equipment supplier recently informed Avista that potential battery leakage in White-Rodgers thermostats (Mode #IF88) may result in overheating of the unit and become a potential fire hazard. White-Rodgers submitted a proposed corrective action plan for the thermostats to the Consumer Product Safety Commission (CPSC) for its approval. Avista is closely monitoring this.

### **To Remove the Batteries, follow these steps:**

- Detach the face plate from the thermostat by placing your fingers under the bottom left and right corners and gently pull the cover upwards towards you until all four corners are released and the battery compartment is exposed.
- Pull the fabric ribbon tag at the top of the unit to release the batteries. Remove and properly dispose of the old batteries. **DO NOT INSERT A NEW SET OF BATTERIES.** Leave the battery compartment empty.
- Reattach the cover by snapping it back into place.



Your thermostat will perform properly without the batteries. The batteries were installed to maintain the clock in the event of a power outage.

Avista is committed to safety and will replace the White-Rodgers thermostats that we provided. Affected serial numbers are 0327835 through 0327884. For North Idaho energy-load-management pilot customers, please contact Gropp Heating Air & Electric at (208) 882-7672. They have your information on file and are prepared to coordinate a replacement at no cost to you. There were two of these thermostats given away in gift baskets at Avista energy-efficiency outreach events in late 2009 and early 2010. For these two customers, please contact Avista directly at (800)227-9187, ext 4289 for a replacement thermostat at no charge.

We appreciate your cooperation and apologize for the inconvenience.

For additional information, please contact Avista at (800)227-9187, ext 4289.