



Main Menu Options	
Hello. Welcome to Avista Utilities.	
Before we get started, to report trouble with your service, say "power outage" or "gas leak". Otherwise, please select from Billing Information, Payment Options or Start, Stop or Transfer Service.	
<i>Say...</i>	<i>Or Press...</i>
"Power Outage" (To report an outage or trouble with your electrical service)	1
"Gas Leak" (To report a gas odor, leak, or trouble with your gas service)	2
Billing Information (For balance and last payment information) <ul style="list-style-type: none"> • Billing details • Comfort level billing 	3
Payment Options <ul style="list-style-type: none"> • Make a payment • Request more time • Report a payment • Set-up automatic payment • Find an energy assistance location • Locate a pay station • Hear the mailing address 	4
Start Service	5
Stop Service	6
Transfer Service	7
Construction (For estimates on new gas or electric installation)	8
Representative (To speak with a representative)	0