



Avista's *Environmental Policy* describes our commitment to protect human health and the environment:

Avista Corporation and all of its enterprises will conduct business in an environmentally responsible manner. Avista Corporation, its officers, employees, and agents will comply with all applicable environmental laws and regulations.

Our *Environmental Guidelines* describe how we will be environmentally responsible:

Business Planning: We integrate environmental protection into business strategies in order to minimize our environmental impacts while achieving our financial and corporate objectives.

Compliance: We comply with all applicable environmental laws, regulations, and Company procedures. We perform internal audits to confirm compliance with environmental laws governing our operations. We recognize and reward employees for environmental excellence, and discipline employees who violate environmental laws or our policy and guidelines.

Pollution Prevention: We recycle when possible and we ensure the safe handling and disposal of waste. We minimize the amount and toxicity of waste generated. We strive to prevent releases of hazardous materials into the environment by developing and implementing hazardous materials management plans.

Emergency Preparedness and Response: We develop response plans and train employees to ensure that environmental accidents and emergencies associated with our facilities and operations are handled safely, promptly, and effectively.

Natural and Cultural Resources: We contribute to natural and cultural resource stewardship by cooperating with others to employ sound management practices for those resources affected by our facilities or our operations.

Communication: We communicate to all employees and agents our commitment to our environmental policy and guidelines, and promote their involvement and understanding of environmental issues.

Employee Training: We provide training to employees to assure that they are aware of their individual roles and responsibilities in complying with our environmental policy and guidelines.

Resources: We provide sufficient resources to attain and maintain compliance with environmental laws as well as our policy and guidelines.

Community Relations: We work collaboratively with the public and governmental agencies to address environmental concerns, and we make our environmental policy and guidelines available to the public.

Continual Improvement: We continually seek opportunities to improve the efficiency and effectiveness of our environmental programs and our adherence to our policy and guidelines.