



Date: August 2, 2011

Subject: Thanks

To: Avista Corporation
Attn: Mr. Al Fisher
1411 East Mission
Spokane, WA 99220-3727

Dear Mr. Fisher:

I want to take this opportunity to thank Avista for the recently completed project at the Priest River Experimental Forest. This project converted the overhead lines providing power to residences, office, shop, and conference building to underground.

The end result vastly improved the visual quality of the site, which is on the National Register of Historic Places. But more importantly, will eliminate outages caused by falling trees, reduce your maintenance costs, and the inconvenience to our resident and guests during outages. I should also mention that the Forest is about to enter its 100th anniversary, so the timing of the work could not have been better.

I was particularly impressed by the professional manner in which the work was done. The plowing contractor, your own crew, and the local representative, Chad Summers, went about their work in a courteous and efficient manner. We did have some tense moments when avoiding buried telephone lines, water mains, sewer lines, and foundation drains; however, nothing was damaged and there were no interruptions to our infrastructure. No doubt the competency of your employees had everything to do with that. I should also mention that the final clean-up was beyond my expectations and for that I am grateful.

Again, thank you for making this happen. And congratulations for having an outstanding bunch of guys working for Avista.

Sincerely,

ROBERT J. DENNER

Supervisory Forester

Priest River Experimental Forest

DR. RUSSELL T. GRAHAM

Scientist-in-Charge

Rocky Mountain Research Station

