

# Choices, when you need them most.



## **We can help** with flexible ways to pay your energy bill.

Today, more and more families are concerned about keeping up with expenses in a difficult economy. That's why we give our customers the power to manage their energy bills with more payment options.

**Preferred due dates**, which give customers the ability to specify payment dates for monthly bills.

**Flexible payment plans** to help customers who may be having difficulties paying energy bills.

**Comfort-level billing**, a way to smooth out seasonal highs and lows by dividing your bill into 12 equal payments.

**Bill assistance** programs for limited-income customers.

To find out more, please visit [avistautilities.com/assistance](http://avistautilities.com/assistance) or call us at 1-800-227-9187.

Barbara is a customer services representative at Avista.

